

The Company:

Scandinavian Tele Consult A/S (STC) is a provider of quality services and products to the communication industry in Scandinavia.

The company has for years been advisor to all major operators in the Nordic region and to operators in eastern Europe and Africa. We specialise not only in CRM, provisioning and billing systems, but also contract management, service management and executive-level project management.

Success:

To be successful Service Providers as Operators need to focus on front edge technologies, not only in the supply chain of the communication infrastructure, but also on back-office and support systems.

Systems integration together with deregulation and other legislative issues is also maintaining and increasing the pressure and strain on the communication providers for even more innovation and integration in order to maintain competitive power.

In order to deliver value propositions to an teoretically limitless combinations of price- discount and product packages, these challenges needs to be guided and managed thoroughly.

Other key factors in maintaining and expanding the customer base is the capabilities and dynamics of the Billing, Provisioning and Customer Care systems and platforms.

It is furthermore decisive for the long term market presence that an accurate and rapid delivery is carried out together with the ability to keep down or reducing costs. With new service offerings come new complex billing and reconciliation requirements. Operators and service providers will have to optimise their billing capability for next generation products and services whilst future-proofing it for tomorrow.

The task of success seems somewhat onerous, but how are vendors then supposed to fulfil customer demands. Initially a concerted action on addressing these issues:

- Increasing the processing speed
- Improve the no fault situation
- Order fulfilment
- Rapidly implementation of new services
- Quality and stability in deliverance
- Flexibility, Modularity and Scalability
- Cost control by order
- Cost control on purchase and contracts

one have to consider implementing automated dynamic billing solutions

STC offers your through our state of art billing integration products a unique opportunity once and for all to streamline your business processes and increase your organization´s throughput.

Billing dynamics:

In order to provide you with a system that will enable you to keep up with the challenges of tomorrow, increase ROI and cost efficiency of HR, increase throughput of cash flow and liquidity, and increase process speed and quality in deliverance STC Systems has developed ABILS.

The ABILS application assists in controlling the clients cost structure by means of control and verifications of incoming bills and invoices and related data (EDIFACT format). The applications unpacks, converts and write received data into a databasesystem based on the clients organization de facto setup and need.

This datastorage facility provides the client with the opportunity of crosstabulation on all datasets stored, specify bills received for specific target groups as well as on an individual level.

The application provides the client with a number of possibilities of reporting on i.e. market trends, external technical contract obligations, and bare economical facts like price, items, product numbers -all purchase and cost related.

That's dynamics in the billing process.

ABILS includes finally the ability to read-out records through any standardized communication protocol interfacing any billing platform.

ABILS Portfolio:

The ABILS line of products gives the user the following possibilities:

- Data validation and storage
- Validation & Control of Operator/Vendor generated invoices
- Cross tabulation of data entries i.e. productID, orderID, locationID
- Strong search and select dB function
- Output in visual, hard copy or file formats
- Strong report generator
- Alert and alarm to key personnel
- Independence of contract form on interconnect, leased line, and service provisioning

ABILS features three main modules for entry, retrieval and computing:

- **Invoice Converter (IVC)**
- **Invoice Reporter (IVR)**
- **Invoice Administration (IVA).**

Functionality:

ABILS IVC reads, validates, converts and stores incoming edifact data. ABILS IVC is comprised of the following features:

- Computes all EDIFACT entries for i.e.:
 - Interconnect invoicing
 - Leased line invoicing
 - Service Provider invoicing
 - Co- Location
- Validation on account numbers (input before storage)

ABILS IVR computerizes and sorts data, enables the user to carry out extensive database data retrieval- and control and delivers output in CRT, file or print formats. ABILS IVR is comprised of the following features:

- Re-calculation of received data (VAT ex. VAT)
- Cross tabulation on all stored data sets
- Search and selection functions (i.e. period, product, order)
- Generate data for input into billing platforms
- Report generator
- Visual presentation (CRT)
- Printouts (Standard reports and reports in MS Excel format)
- Files (MS Excel format or as per agreement, and in raw & refined input to billing platforms)

ABILS IVA assists the user in administrating the use of the system. ABILS IVA is comprised of the following features:

- Establish and inactivate new users
- Establish, define and inactivate target groups and accounts
- Edit target groups and accounts

Financing:

STC is offering progressive financing packets depending of i.e. the size of the vendor, or the size of customer base. One can choose between fixed monthly licenses, transaction dependent fees or one time fees. Combination between the various financing models is also possible.